Thursday, March 19

1:30pm  Arrival & Welcome / Introductions
2:00pm  Life Cycle of a Claim
2:45pm  Understanding Billing Metrics
3:30pm  How to design an Action Plan
4:00pm  Roundtable Discussion

Friday, March 20

7:30-8:00am  Arrival and Continental Breakfast
8:00am  Capturing Patient Data and Insurance Verification
9:00am  Claim Submissions and Coding Scenarios
10:00am  Break
10:15am  Claim Denial Management
10:45am  Application of Learning / Active Workshop
12:00pm  Lunch
1:00pm  Application of Learning / Active Workshop
2:00pm  Break
3:00pm  Vision Plans: Understanding chargebacks
3:30pm  Payments
4:00pm  Closing & Questions / Feedback